Terms and Conditions

Last Updated: 13/11/26

These Terms and Conditions govern your use of Rietvlei Zoo Farm services, including our website and our SMS and email communications programs. By using our services or opting into our communications, you agree to these Terms and our Privacy Policy.

1. Program Description

Rietvlei Zoo Farm may send SMS and email messages to users who opt in. Messages may include promotional offers, service updates, appointment confirmations, and appointment reminders. Message frequency may vary.

2. Consent to Receive Messages

By providing your phone number and opting in, you authorize Rietvlei Zoo Farm to send text messages to your mobile number. Consent is not a condition of purchase.

3. Opt Out

You can cancel the SMS service at any time. Just text "STOP" to [Company Name]. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us.

4. Opt In Again

If you want to rejoin after opting out, you can opt in again using the same method you used to enroll originally.

5. Help and Support

If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at admin@rietvleifarm.co.za or 079 041 1488.

6. Message Frequency and Rates

As always, message and data rates may apply for any messages sent to you from us and to us from you. You will receive occasional messages. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

7. Carrier Disclaimer

Carriers are not liable for delayed or undelivered messages.

8. Privacy

Your use of the messaging program is also governed by our Privacy Policy. You can view it here: [Privacy Policy URL]

9. Changes to Terms

We may update these Terms from time to time. Updates will be posted with a new Last Updated date.

10. Age Restriction (18+)

You must be 18 years of age or older to participate in our SMS communications. By opting in, you confirm that you are at least 18 years old.

11. Contact

Questions about these Terms can be sent to:

Rietvlei Zoo Farm

Address: 101 Swartkoppies Road, R554, Liefde en Vrede, South of Johannesburg, 2190

Phone: 079 041 1488

Email: admin@rietvleifarm.co.za

If you have any questions regarding privacy, please read our privacy policy:

[Privacy Policy URL]